

CARE

Is the care provided generic or customized to fit the needs of each resident?

---

What type of healthcare access is available to each resident?

---

Is the staff made up of licensed nurses or techs?

---

How many nurses are available at once?

---

Are nurses ECC (Extended Congregate Care) licensed?  
LNS (Limited Nursing Services) licensed?

---

Is there a "fall management" system in place?

---

SECURITY

How will emergencies be handled?

---

What level of freedom is given to the residents in memory care?

---

STAFF

Is the staff friendly and engaging?

---

Is the staff knowledgeable and upfront regarding living options and future care?

---

AMENITIES

Is housekeeping provided, and how often?

---

What are the dining options?

---

Do dining options have flexibility?

---

Are amenities available to family member when they visit?

---

Will family members remain involved?

---

ACTIVITIES

Is there a wide selection of daily activities offered to match the personality of each resident?

---

Are there individual programs available, in addition to group programs?

---

ATMOSPHERE

What makes this particular memory care community appealing?

---

What sort of common areas are available for use? Patios? Walk Paths?

---

LIVING SPACE

Are there a variety of floor plans?

---

Are floor plans and living areas comfortable?

---

FINANCES

What is the monthly fee?

---

What does the monthly fee include?

---

Is there a required one-year contract or is it month-to-month?

---